

M. C Letter : dated 18/08/09 and received 24th August 2009

Dear GFI,

I want to thank you for your detailed assessment visit recently. You put us at our ease immediately and we felt confident that you would help us make the right choices-and you did.

All your suggestions and observations were 'spot on'.

You opened our eyes with your suggestions on how to make life easier and more manageable.

The baths have proven impossible and G..... is so weak. Therefore I am arranging for a carer to give him blanket baths. He feels he can't even manage the recommended bath board.

When we visited our specialist's clinic on Monday the 10th August, to obtain the screening results we were told it had not been analysed yet, and the registrar wanted to admit G..... and insert a feeding tube but they had no bed available. Quite frankly he has so many problems this would not be of much benefit.

I am still awaiting the appearance of a community nurse, but the chest clinic at the hospital has promised to chase this for me.

When I mentioned your assessment to a friend she remarked-'you can get that from social services!' oh no! Not like yours (GFI'S). You phone and they do a 10 minute survey over the phone and that's it.

The service you (GFI) provided was absolutely brilliant and I thank you for it.

Postscript -

Unfortunately my poor G died in his favourite armchair holding my hand at 3.30pm on Thursday the 13/08/09.

Bless you and good luck

Marion