

Friday the 7th August 2009

Dear Going For Independence

I would like to thank the GFI team as you were so kind to me while I was going through one of the hardest times of my life. When my mother had been sent home from hospital to be cared for at home, myself and my dad had no idea what was expected of us, who would be coming to help and for how long etc.

We received mixed messages from the hospital staff and social team, and although all the people we spoke to were very kind to us no one seemed to know what the other was doing. The lack of communication was very stressful as all we wanted to do is make sure my mother had the best of care at all times.

Then things changed for the better when I made contact with GFI. You sat down with me and showed me all the help we were entitled to and who I could contact and what equipment I would need to be able to care for her properly. I wished I had known about GFI before my mum came home as I'm sure the beginning would have been a lot less stressful.

Although my mum passed away sooner than I expected, I did benefit from your emotional and physical support . All the information you gave me helped me so much and therefore helped my mum.

For all of these reasons, I will be forever grateful.

Thank-you!

Kind Regards

Tonia Barnett